

# 888-995-HOPE is available:

- To any homeowner in America having trouble paying their mortgage
- Any time—24 hours a day, seven days a week

## **888-995-HOPE offers:**

- Absolutely free foreclosure prevention counseling by expert counselors at HUD-approved agencies
- Counseling in English and Spanish

### When a constituent calls 888-995-HOPE:

- Service begins immediately—the counselors themselves answer the phone
- Homeowners can obtain budgeting help, assistance developing a written financial plan, assistance contacting their lender to discuss payment options and loan restructuring
- If they'd like face-to-face counseling or need additional services, they are referred to their local NeighborWorks® organization or other HUD-approved counseling agencies

### The details:

The counseling offered through the toll-free 888-995-HOPE hotline is provided free of charge by the Homeownership Preservation Foundation, a nonprofit dedicated to preserving homeownership. The Foundation partners with local governments, nonprofits, borrowers, and mortgage lenders/servicers to deliver innovative homeownership preservation opportunities.

In-person counseling is provided by NeighborWorks® organizations, located around the country in all 50 states, Puerto Rico and the District of Columbia. NeighborWorks® organizations are chartered by NeighborWorks® America, a national nonprofit created by Congress to provide financial support, technical assistance, and training for community-based revitalization efforts.

### If you need more information:

About 888-995-HOPE: info@995HOPE.org

About in-person counseling: <u>foreclosuresolutions@nw.org</u>





